

Biography of Victoria F. Caplan

Victoria is the Head of Reference and Collection Services at the Hong Kong University of Science & Technology Library. She is responsible for overseeing the Library's work in promoting and providing information literacy instruction to HKUST students and providing information services to the HKUST community via different channels.

Having initially joined HKUST in 1992 as a cataloger, she soon found her métier in public services and education. From 1996-2002, she served in the Media Resources & Microforms section, and 2002-2012 as the Access Services Manager. She has been highly involved in library instruction at HKUST since 1995 and has been working full-time to develop information literacy assessment and library instruction at HKUST since 2012, especially via blended learning.

She received her BA in East Asian Studies from Yale, her MSc from the University of Illinois (Champaign-Urbana), and an MPhil (Cultural Anthropology) from the University of Hong Kong. She is interested in using technology to facilitate the everyday use of the Library resources and to improve students' understanding of scholarship's methods and values.